

# The right relationships matter

With the right partner, everything that's important can be neatly tied together, bringing you closer to your loved ones.

Life & Health insurance designed for you.

With you, For You.



### **FIRST MUTUAL LIFE**

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## First Mutual continues to excel in Life and Health Insurance business

### First Mutual Life maintaining the lead in quality assurance

First Mutual Life, an ISO 9001 certified insurance company with more than 100 years' experience was recently awarded the 1st Runner up in the Company of the Year (large Enterprise) by the National Annual Quality Awards (NAQA) 2022.

The company continues to be a pacesetter in the market in producing uniquely innovative life assurance products. Bolstered by excellent customer service and invaluable local knowledge, innovative products and a strong nationwide distribution network, there are many good reasons why First Mutual Life is one of the nation's favourite, and most trusted, life assurance companies.

First Mutual Life's primary business activities are the provision of life assurance and funeral products, retirement benefit products and other long-term financial security products. These are offered through its two main businesses, namely Employee Benefits and Individual Life & Funeral Business.

### First Mutual Health goes beyond at IPMZ 2022 Awards

First Mutual Health remains a leading medical aid insurance scheme in Zimbabwe that provides exceptional medical aid cover at competitive rates. The business continues to offer quality service as evidenced by the recent achievement of attaining the Institute of People Management Zimbabwe (IPMZ) HR Excellence Award for the 1st Runner Up award in the Medical Aid sector 2022. The Group Chief Executive Officer, Mr Douglas Hoto, was also accorded the 1st Runner Up for a CEO with an HR orientation 2022, and Ben Kamba (HR Consultant) was awarded with the 1st Runner Up accolade for an upcoming HR professional in the private sector 2022.

The business prides itself in addressing at the needs of its clients. For corporate clients First Mutual Health tailor makes each corporate account to suit the different company specific needs. First Mutual Health affords flexibility to corporates as each has its own account within the fund which can be structured to meet the unique requirements of that specific corporate. The company also offers a separate plan for individuals and students.

First Mutual Health has a contracted network of medical service providers (doctors, specialists, clinics, hospitals, pharmacies, and medical labs etc) as strategic partners to ensure guaranteed high quality medical attention to members of the scheme in addition to its own clinics and recently launched pharmacies.

Our card is the most widely accepted and most convenient currently available in Zimbabwe and the geographical spread ensures that members have access to medical care as far as the remotest cities which include Victoria Falls, Triangle, Binga and other outlying areas in Zimbabwe.

First Mutual Life Assurance Company and First Mutual Health Company are subsidiary companies under First Mutual Holdings Limited, a leading financial services group that is committed to creating value through risk management, wealth creation and wealth management predominantly in the insurance sector.

With you, for you





